



SQL/Pro Saves a City!!

PROBLEM Record keeping and report writing is critical for any business. But that's an understatement when it comes to the government industry. The task of reporting information to city management and employees is an arduous and timely task. That is, until the MIS department found SQL/PRO.

Solution: Acting as the friendly interface between the computer network and the computer users, the MIS department was often caught short when it came to fulfilling report requests or fixing data errors on demand. Programmers would spend hours researching the data and generating programs to piece together what looked like quick and easy project requests.

Cathy Kautzer, a programmer/analyst for the City of Fayetteville, was one of those programmers who were sent scrambling for solutions. The department's need to have fast, efficient access to data for quick fixes, reports, and data verification during conversion processes was paramount. The search for an appropriate tool began.

The city utilized DFU and Query/400 but the capability was not fully functional. IBM's SQL product was considered too

expensive. And the high level languages, such as CL and RPG, were too time consuming to be considered viable solutions.

Finally, the department ran across an ad in Midrange Computing touting an SQL product at a reasonable price. They quickly obtained a trial version and began using it to fulfill the requests inundating their department. Soon customer satisfaction soared, along with programmer productivity. SQL/PRO introduced the ability to generate

complex reports; perform complex data analysis; do mass updates in a timely fashion; and quickly fix data entry errors before they generated larger problems. In fact, Cathy now claims that SQL/PRO is essential to her job. "To work without SQL/PRO, would be like working with one hand tied behind my back. It is an essential part of providing users with solutions."

Call ProData at 1-800-228-6318 to learn more about SQL/PRO, or to receive a free software trial.



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